



Website Privacy Policy

SCTMC and its subsidiaries respect your privacy and are committed to protecting it. SCTMC provides this Privacy Statement to inform you of our privacy policy and practices, and of the choices you can make about the way your information is collected and used. We've structured our web sites so that, in general, you can visit SCTMC on the web without identifying yourself or revealing any personal information. To make this notice easy to find, we make it available on our homepage and at the bottom of every www.cscportlavaca.org webpage.

When you visit the www.cscportlavaca.org web site, we collect and store information about your visit. Examples of the kind of information we track include which pages you view on our site, the site you visited just before coming to ours, and the name of your Internet service provider. We use this information to develop ideas for improving our site. We do not make any attempts to link this information with you as an individual.

There are also various forms on our web site that ask for personal information about you, such as your name, social security number, phone number, and e-mail address. If you provide us

any personal information, we use it only to contact you in response to your request or to provide you with information that we think you may be interested in receiving. If you inform us that you do not want to receive any information that you have not specifically requested, we will honor your request. We will not sell your information to any other company.

Notice

SCTMC uses personal information to better understand your needs and interests and provide you with better service. Once you choose to provide us with personal information, you can be assured that it will only be used to support your customer relationship with SCTMC. We take seriously the trust you place in us. SCTMC will not sell, rent or lease your personally identifiable information to others.

This privacy statement covers personally identifiable information, anonymous data collection

and aggregate reporting. Personally identifiable information is any information that is associated with your name or personal identity. Anonymous (non-personal) information is data about usage and service operation, reported in aggregate, which is not associated to a specific personal identity. Aggregate information is data collected and summarized for a broad category of customers or SCTMC services.

What we collect

On SCTMC web sites, you can order products or services, make information requests, and subscribe to marketing or support materials. The types of personal information you provide to us on these pages may include name, address, phone, email address, user IDs and passwords, social security numbers, billing information, transaction, credit card information and contact preferences.

To personalize our web sites, services or communications and improve our products and services; we may also ask you to provide us with information regarding your personal or professional interests, demographics, and experiences with our products or services. Providing this additional information is optional.

Anonymous (non-personal) data we collect may include the pages visited on SCTMC.net, unique URLs visited within SCTMC.net, browser type and IP address.

SCTMC does not knowingly collect information from children under the age of 13 and SCTMC products and services do not target information to children under 13. SCTMC is committed to protecting the privacy needs of children and we encourage parents to take an active role in your child's online activities and interests.

If you apply for a job at SCTMC, you provide your email address, educational and employment background, and job interest data. You may choose to submit your name when registering or remain anonymous. SCTMC will not use personal data submitted as part of the job application process for any other purpose.

How we use it

SCTMC uses your information to help us understand your needs and interests and provide you with better services. Specifically, we use your information to help you complete a transaction or order, to communicate with you, to provide service and support, to update you on services and benefits, to personalize promotional offers and to personalize some SCTMC.net web sites. Occasionally we may also use your information to contact you for market research regarding SCTMC products or services. We will give you the opportunity to opt-out of market research and customer surveys. Credit card information is used only for payment processing and fraud prevention, and is not used for other purposes.

Anonymous (non-personal) data is aggregated for reporting about SCTMC.net web site usability, performance, and effectiveness. It is used to improve the customer experience, usability and site content.

Who we share it with

SCTMC will not sell, rent or lease your personally identifiable information to unrelated third party companies. Some SCTMC services are linked with those from other unrelated third party

companies, some which offer you the option to share personal data you give with both SCTMC and the third party.

Links provided on SCTMC.net to third party web sites are provided as a convenience and SCTMC does not control those sites or their privacy practices, which may differ from ours. SCTMC does not endorse or make any representations about them. We encourage you to review the privacy policy of any company before submitting your personal information. The personal data you choose to give to unrelated third parties is covered by their privacy policies, not the SCTMC Privacy Policy. Some third-party companies may choose to share their personal data with SCTMC; that sharing is governed by that third-party company's privacy policy.

Onward Transfer

Personal data given to SCTMC may be transferred across state and country borders for the purposes of data consolidation, storage and simplified customer information management

Access & Accuracy

SCTMC strives to keep your personally identifiable information accurate. We have put in place managerial data standards, review processes and technological tools to maintain customer data accuracy. We will provide you with access to view and change your information, including making every effort to provide you with online access. To protect your privacy and security, we will also take reasonable steps to verify your identity, such as a password and user ID, before granting access to your data. Certain areas of SCTMC's web sites may limit access to specific individuals through the use of passwords and other personal identifiers.

Security

SCTMC is committed to ensuring the security of your information. To prevent unauthorized access or disclosure, maintain data accuracy and ensure the appropriate use of the

information, SCTMC has in place appropriate physical, managerial procedures to safeguard the information we collect.

This privacy statement applies to all SCTMC owned web sites and domains.

